



Dear Valued Customer,

With regard to the new developments surrounding coronavirus (COVID-19), on behalf of IFPC, I would like to provide an update on the actions we are putting in place to protect our teammates, operations, and overall ability to serve you. We understand the ingredients we provide are a central part of your business and the products you produce. Our priority is the health and wellness of our teammates and their families, so we may continue to "deliver the best" to you.

Our leadership team is committed to you and we are closely monitoring the day-to-day developments of current events on a global level. We have developed the following plan to reassure you of our continued service, availability, and support.

- **Supply Chain.** IFPC remains in constant contact with our supplier partners. If we become aware of any disruptions in supply of distributed or manufactured ingredients, we will notify affected customers immediately.
- **Availability.** Our offices and plants remain open and fully operational. Key personnel remain staffed at our corporate office. For their health and safety, no outside visitors, with the exception of delivery, repair, or essential service vendors, will be allowed inside the building. Our sales team will work remotely, but is available at anytime to support you. We have limited non-essential travel. Video conferencing and other technologies are being used in lieu of in-person meetings.
- **Forecasting.** During these exceptional times, we are committed to maintaining inventory to cover our customers forecasted needs. Should your ingredient needs change for any reason, please contact your territory sales manager to notify him/her of the changes you foresee in your demand from us.

Communication with our suppliers around the world remains constant in an effort to reduce any impact of disruption when possible. There are some areas of the world where the movement of goods through various international ports are beginning to be impacted. At this time, we have not experienced any affect locally in relation to COVID-19. We intend to keep you informed of any updates as they are made available to us.

We consider you, our customers and partners, family and we want to keep you as informed as much as possible while we navigate these extraordinary times. We are truly grateful for your continued partnership. We remain loyal and dedicated to the success of your business. If you have any questions or require additional information, please do not hesitate to reach out to me by simply clicking below.

Warm regards,

**Clayton Brown**  
CEO

Contact us today!

*Ingredients are our business, loyalty is our legacy.*

You can count on [International Food Products Corporation](#) for competitive prices and reliable inventory for all your ingredient needs, including clean-label solutions, custom sourcing, and organic and non-GMO options.

We supply high quality ingredients and provide expert advice to help you create better products for your customers.  
When your customers trust in you, you can trust in [IFPC](#).



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